

Birchwood
Medical Practice
The Health Centre
Kings Road
Horley
Surrey
RH6 7DG
Tel: 0844 815 1990

Partners

Dr. E. Vijaykumar
Dr. S. Nelstrop
Dr. R. Baur
Dr. T Prageshan

Associates

Dr. E. Mearns
Dr. S. Bangalore
Dr. E. Tyagi
Dr. A. Zietal
Dr. F Mann
Dr. V. Thiagamoorthy

Nurse Practitioner

Sarah Cameron

Patient Support Group

Chair: Jack Costelloe
Vice Chair: Liz James



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www.birchwoodmedicalpractice.co.uk

EAST SURREY CLINICAL COMMISSIONING GROUP (ESCCG previously ESyDoc)

From 1st April this year our GPs are responsible for the cost of all the healthcare they arrange for us. This is because Birchwood is one of eighteen practices in the East Surrey Clinical Commissioning Group (ESCCG) authorised under the Government's latest NHS changes.

For Birchwood patients, the changes bring the opportunity to be involved more closely in decisions about our own personal treatment and, through the Patient Support Group, to contribute to the decisions on healthcare initiatives taken by the practice and the ESCCG.

For our GPs there is the commitment to improve the care and treatment of patients, and the ESCCG is already introducing new local services such as Community Matrons, Paramedic Practitioners and the Rapid Access Clinic at Caterham Dene Hospital.

The Government also want these changes to reduce the cost of the NHS so they are seen as controversial by some people and have attracted much publicity on television and in the press. If you would like to read more about them, and the NHS Commissioning Board that the Government has created to be in overall control, visit www.commissioningboard.nhs.uk.

Richard Willcox - Patient Support Group

ALL CHANGE IN THE NHS

We are very lucky here having Dr Vijaykumar on the Governing Board, one of his roles is to drive care for patients with long term conditions and multiple illnesses across the whole of the East Surrey Area, so that equality of care is provided.

To achieve this he is working with practices, via the new Practices Committee; community teams, including community matrons, physio and nurses etc who can assess the needs of the patients and develop care plans with the patients and carers to ensure that patients do not end up in hospital unnecessarily. This is achieved by putting the patients at the centre of services to be provided.

Christine Earwaker - Executive Manager

OUT OF HOURS SERVICE

As from 3rd April 2013 the new out of hours NHS 111 service was launched. The call is free from both landlines and mobiles. This new services is provided by South East Coast Ambulance. Harmoni will continue to provide to face to face consultations and home visits. This new 111 service should only be used when the surgery is closed.

BOOKING APPOINTMENTS AT BIRCHWOOD

Following the recent surgery survey and a meeting with members of the patient support group it was clear that we needed to outline the appointment system operated at Birchwood.

The surgery has four partners, six associate doctors and a nurse practitioner. We also have at least two registrar doctors working at Birchwood at the same time throughout the year. All four partners are GP trainers for these registrars.

If you need to book an appointment we pre book up to two weeks in advance for all the doctors and our nurse practitioner. The appointments available are several early in the morning and mid morning and several in the afternoon. The rest of the appointments are opened on the day. All doctors and associates have slots for telephone appointments. These are made available for patients to discuss for example medication queries, blood tests and x-rays results. The telephone appointments are not if you feel unwell or may need to be examined.

Birchwood also offer extended hours surgeries on Monday evenings 6.30pm until 8.00pm and Saturday mornings 8.00am until 11.00am. All these appointments are pre-bookable only.

EMIS WEB

Birchwood's new computer system has now been running for 3 months. This new system should enable us to offer more up to date facilities for the future. As this was an overnight change for our staff we would like to take this opportunity to thank all the patients for their understanding during this handover period.



NEW DOCTORS AT BIRCHWOOD

Dr. Victor Fakeye is a new GP in training working under supervision of Dr. Prageshan

Dr. Nicholas Wakefield is a GP in training working under supervision of Dr. Nelstrop.

Dr. Yasir Anwer is a GP in training working under the supervision of Dr Baur.

WOMEN'S HEALTH

Our last educational meeting was on Women's Health and presented by Dr. Selvi Bangalore. Dr. Bangalore had previously been a gynaecologist so was very able to inform and answer any questions. Although this education event was attended mostly by women (there were two men!) Dr. Bangalore covered all topics relevant to women of all ages. We would like to thank her for a very enjoyable and informative evening.



EAST SURREY HOSPITAL ACCIDENT & EMERGENCY

There have been a lot of articles in the local press with regard to our Accident and Emergency Department at East Surrey Hospital. Birchwood have produced a leaflet which we hope will prove useful to our patients to guide them when and how to use NHS services. Our local Accident and Emergency department is extremely busy and needs to be used in an efficient manner to give patients in urgent need a quick and efficient service.

BIRCHWOOD STAFF DRESS DOWN DAY COLLECTION

This month the amount of £97.00 to the Parkinson's Disease Society.



Useful Telephone Numbers

Medical

East Surrey Hospital	01737 768511
Crawley Hospital	01293 600300
Family Planning	01293 772053
Midwives	01293 768511 ext 6822

Out of Hours – New Service 111

Local Chemists

Boots	01293 782497
Lloyds (Victoria Road)	01293 773665
Lloyds Kings Road	01293 782052
Park Parade	01293 783315
Smallfield	01342 844424
Horley 24hr Chemist	01293 776616
Mediwise	01737 887771
Tesco	01293 727449

