



BIRCHWOOD SUPPORT GROUP

Birchwood Medical Practice
 The Health Centre, Kings Road
 Horley.
 RH6 7DG

MINUTES OF THE MEETING HELD ON 12.11.2018

Present: **Birchwood Representatives** :Dr. Vijay Kumar (Partner),
 Mrs. Sue Adcock (Practice Manager)

Patient Representatives: Liz James, Joan Robinson, Richard Willcox,
 Mike Walshaw, Robin Grant, Raji Rahman, George Coomber, Alma
 Gough, TW and MW, Ralph O’Doherty, Denise Stronell, Lisa White,
 Stella Price

WELCOME AND APOLOGIES	Apologies received from Jean Marsden	ACTION
APPROVAL OF LAST MINUTES	Agreed	
REPORT FROM DR. KUMAR	<p>Registered numbers: 17,038. The list size was queried and Dr. Kumar and Sue confirmed that Birchwood had a more transient population. It was also confirmed that Birchwood had registered patients from a local surgery who were having difficulties accessing some Surrey services.</p> <p>Staff: Two new Admin staff had been appointed. There was one GP vacancy which remained unfilled but was being covered by a locum doctor. A new full time Advanced Nurse practitioner (Sarah Crawford) had now commenced employment.</p> <p>Appointments: Despite now having Birchwood hub, Push Doctor video appointments, Saturday and out of hours appointments not all of these appointments were filled.</p> <p>Dr. Kumar also commented that the surgery still struggled to reach the smear uptake target of over 75%, despite sending reminders and making follow up telephone calls. There are nursing appointments being wasted due to this. This was discussed but no conclusion was reached as to why.</p> <p>Rooms: George queried the progress on the rooms at Birchwood which should have been handed back for surgery use. Dr. Kumar confirmed that unfortunately not enough progress had been made but he was still liaising</p>	

	<p>with the CCG and he had a meeting next week with NHS England. Hopefully there will be more positive news soon.</p> <p>Flu Update: Dr. Kumar explained that this year the nasal flu vaccines were given for children, over 18-65s and over 65s. The vaccine for 18-65s offered protection against 4 viruses and the over 65s 3 viruses. There had been supply problems with the child vaccines and over 65s vaccines, but further appointments would be offered. Mike queried if letters had been sent out this year.</p> <p>Dr. Kumar confirmed that the over 65s were good at booking their appointments and it was decided only texts this year. Last year approximately £5000 was spent on letters/postage. Parents of children were still written to.</p> <p>All Together Better: The Champions were still holding coffee mornings and reaching out to patients/carers.</p> <p>TW suggested a list of topics for discussion. These included Allergies, ENT, Musculoskeletal, Neurology, Ophthalmology and renal. Mike also suggested Parkinson's disease and Lupus. TW thought that some of these topics could be grouped. A long discussion followed about the lack of interest in the last educational event and Dr. Kumar suggested that these topics could be incorporated into a subject heading which could be an introduction, for example, into services at Birchwood. TW suggested publishing a year ahead the events planned.</p> <p>Ralph suggested a Birchwood Facebook page. Dr. Kumar thought this a good idea and suggested it could be done via the Health Champions. Inviting the health champions to our next meeting in the new year was thought appropriate by the group.</p>	
<p>DR. JAMIL EDUCATIONAL SPEAKER</p>		<p>VK</p>
<p>ARTICLES FOR NEWSLETTER</p>	<p>Several topics were suggested including an article on Birchwood Champions, Appointments, 111 service and paramedics role. Richard suggested a link to the CCG newsletter. Stella will put together the newsletter before December.</p>	<p>VK/SP</p>
<p>BIRCHWOOD BOOKLET</p>	<p>Liz had met with a designer and publisher and had come forward with many ideas. Liz will liaise with the surgery. Well done Liz.</p>	<p>LJ/VK</p>
<p>NEXT PRG MEETING FOR 2019</p>	<p>28.2.2019, 27.6.2019, 24.10.2019 at Nutfield Masonic Lodge, Redhill 7pm.</p>	

